



Accredited by the
BRITISH COUNCIL
for the teaching
of English in the UK

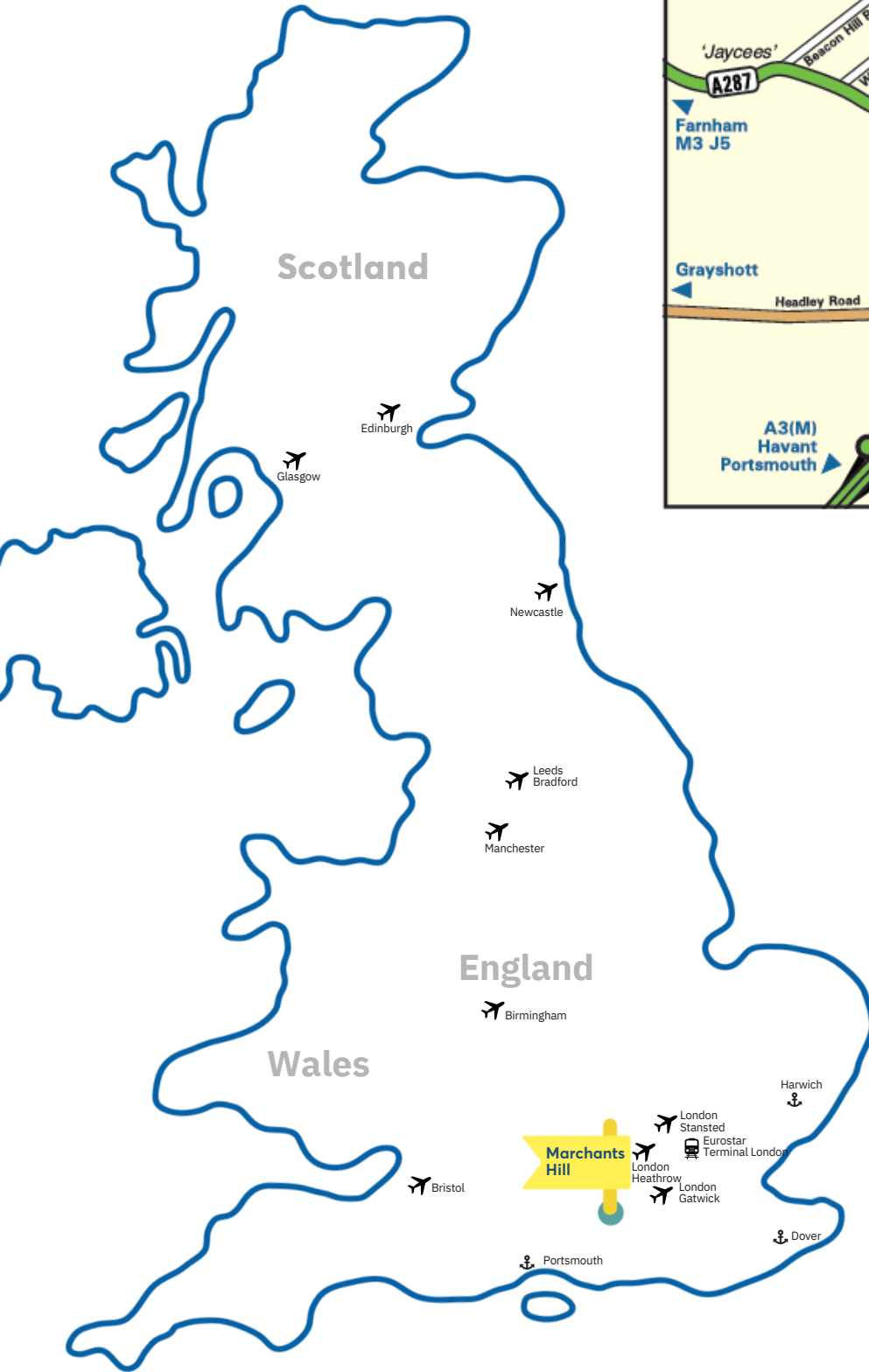
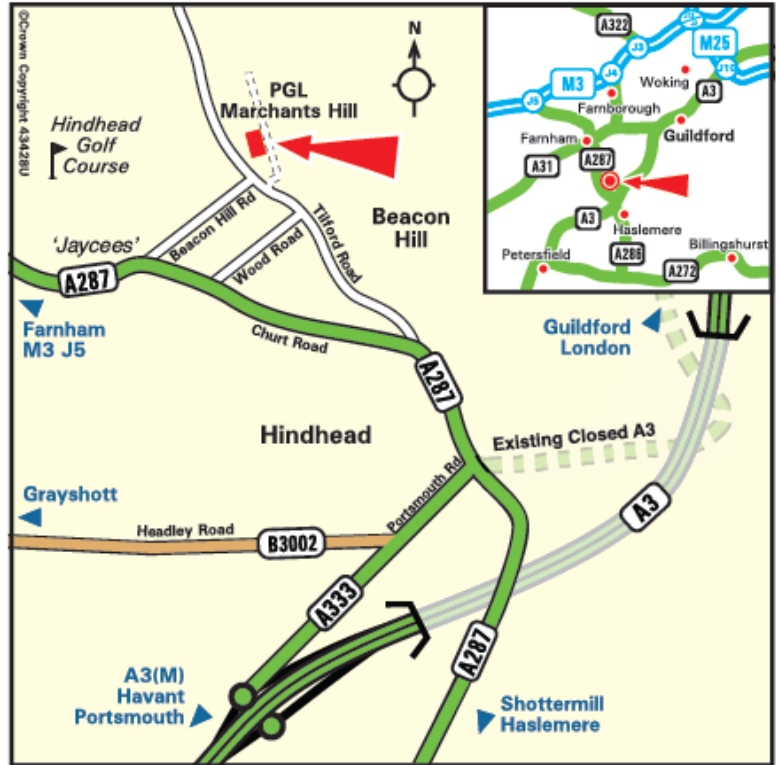


Marchants Hill

Surrey, England



LOCATION MAP



Location
 PGL Marchants Hill,
 Tilford Road, Hindhead,
 Surrey,
 GU26 6RF

Website
www.pgl.co.uk/intmarchants

Airport Transfer Times

- ✈ Gatwick - 1hr 15mins
- ✈ Heathrow - 1hr 40mins
- ✈ Luton - 2hrs 20mins
- ✈ Stansted - 2hrs 50mins

Eurostar Terminal Transfer Times

- 🚆 London - 2hrs 45mins

Ferry Terminal Transfer Times

- ⚓ Portsmouth - 45mins
- ⚓ Dover - 3hrs 10mins



CLIMB CANOE

PGL #BESTADVENTUREEVER!

Marchants Hill

Surrey, England

Highlights

- ✓ Close to London, Oxford and Windsor Castle
- ✓ 24 fantastic adventure activities to choose from
- ✓ 45 acres of grounds
- ✓ Located on the edge of the Devil's Punchbowl - an Area of Outstanding Natural Beauty (AONB)

Age Range

8-17

Contents

Location Mapp2

Highlights p3

Accommodation and Facilitiesp4

Important Informationp5

Sample Timetablesp6

Sample Menup10

Kit Listp11

Centre Mapp12





ACCOMMODATION & FACILITIES

Accommodation

LODGES

Students

En suite rooms sleep up to 6

Leaders

Single or twin en suite room

BETHANY HOUSE

Students

En suite rooms sleeps up to 6

Leaders

Single or twin en suite rooms

Facilities

- ✓ Classrooms
- ✓ WiFi
- ✓ Disco/Indoor area
- ✓ Watersports
- ✓ Leaders' bar
- ✓ Shop
- ✓ Sports Hall
- ✓ Games Room
- ✓ Large Playing field



Activities

- Abseiling
- Aeroball
- Archery
- Archery Tag
- Axe Throwing
- Buggy Building
- Challenge Course
- Climbing
- Fencing
- Giant Stand Up Paddleboard
- Giant Swing
- Hike
- Jacob's Ladder
- Orienteering
- Possum Gliders
- Problem Solving
- Raft Building
- Rifle Shooting
- Sensory Trail
- Stand Up Paddle Boarding
- Survivor
- Trapeze
- Tunnel Trail
- Zip Wire

Evening Activity Programme

- ✓ Ambush
- ✓ Archery Tag
- ✓ Balloon Splash
- ✓ Campfire
- ✓ Cluedo
- ✓ Disco
- ✓ Passport to the World
- ✓ PGL Tournament
- ✓ Quiz
- ✓ Silent Disco



IMPORTANT INFORMATION

Lost Property

All personal items should be clearly named. We strongly recommend that all valuables are left at home.

Laundry

A laundry service is provided for all stays longer than 8 nights. Full details will be provided on arrival at the centre. Bed linen is provided for all guests and is changed weekly. Guests will need to bring their own towels. We recommend one towel for showering and another towel for wet/dirty activities.

Cleaning

Bins are emptied every day and rooms are cleaned thoroughly once a week.

Guest Behaviour

Please refer to our online Code of Practice document for our Code of Conduct for visiting groups.
www.pgl.co.uk/cop

First Aid

All our Activity Team Members hold an Emergency First Aid Certificate and a number of Senior Staff hold a First Aid at Work Certificate. This allows the immediate application of any first aid treatment required. Cold storage for any medication can be arranged if required.

Insurance

We are able to arrange insurance cover for visiting groups through our existing provider. Please contact us for details.

Safety

We are proud of our excellent safety record which is due to the diligence and care of our Team Members. For your peace of mind, a summary of our safety management systems is available in our online Code of Practice document.

All our centres are inspected and accredited by BAPA, the British Activity Providers Association, an industry body which sets the standards for quality and safety. Where required, our activities are inspected and approved by the Adventure Activities Licensing Authority (AALA). Annually updated risk assessments are also available for all our activity centres and we comply with the latest government guidelines on the health and safety of pupils on educational visits.

www.pgl.co.uk/safety

For useful resources to help parents and tour leaders prepare for a PGL trip please see our guides at www.pgl.co.uk/intresources



English as a Foreign Language



Bring learning to life with this unique programme for juniors. Offering a mix of English language classes, excursions and adventure activities.

Accredited by the British Council for the Teaching of English in the UK, and led by a CELTA-qualified teacher.

- 15hrs of lessons, 15hrs of activities, 1 full day excursion & 1 half day per week
- Based on 7-night duration but can increase if needed
- Available year-round
- Minimum group size of 15

| | DAY 1 | DAY 2 | DAY 3 | DAY 4 | DAY 5 | DAY 6 | DAY 7 |
|-----------|-----------------------|--------------------------------------|-------------------------|--|----------------------------|-------------------------------------|----------------------|
| MORNING | Travel | Testing & induction, English Lessons | Aeroball & Axe Throwing | Full day excursion to the city of London | English Lesson | Excursion to the city of Portsmouth | Abseiling & Climbing |
| AFTERNOON | Arrival & settling in | Giant Swing & Jacob's Ladder | English Lessons | | Problem Solving & Survivor | English Lesson | English Lessons |
| EVENING | Passport to the World | PGL Tournament | Quiz | Balloon Splash | Campfire | Cluedo | Silent Disco |



English as a Foreign Language



Bring learning to life with this unique programme for juniors. Offering a mix of English language classes, excursions and adventure activities.

Accredited by the British Council for the Teaching of English in the UK, and led by a CELTA-qualified teacher.

- 15hrs of lessons, 15hrs of activities, 1 full day excursion & 1 half day per week
- Available year-round
- Minimum group size of 15

| | DAY 1 | DAY 2 | DAY 3 | DAY 4 | DAY 5 | DAY 6 | DAY 7 |
|-----------|-----------------------|--------------------------------------|---------------------------|--|----------------------------|-------------------------------------|----------------------|
| MORNING | Travel | Testing & induction, English Lessons | Aeroball & Rifle Shooting | Full day excursion to the city of London | English Lesson | Excursion to the city of Portsmouth | English Lessons |
| AFTERNOON | Arrival & settling in | Raft Building | English Lessons | | Problem Solving & Survivor | English Lessons | Abseiling & Climbing |
| EVENING | Passport to the World | Campfire | Ambush | Balloon Splash | PGL Tournament | Disco | Cluedo |

| | DAY 8 | DAY 9 | DAY 10 | DAY 11 | DAY 12 | DAY 13 | DAY 14 |
|-----------|-------------------------------|-------------------------|-----------------------------|--|-------------------|---|-----------------|
| MORNING | Challenge Course & Zip Wire | English Lessons | Giant Swing & Jacobs ladder | Full day excursion to the city of Oxford | English Lessons | Excursion to the Royal Borough of Windsor | English Lessons |
| AFTERNOON | Axe Throwing & Possum Gliders | Fencing & Sensory Trail | English Lessons | | Archery & Trapeze | English Lessons | Giant SUP |
| EVENING | Quiz | Disco | Archery Tag | PGL Tournament | Balloon Splash | Campfire | Silent Disco |



Tailor-Made English Experience

A Tailor-Made English Experience programme for groups of 15 or more young people is an excellent choice that allows the flexibility to craft a trip that precisely aligns with the group's interests, learning objectives, and preferences.

Flexible Duration: Choose the duration of the programme that best suits the group's schedule. Whether it's an add-on to one of our English as a Foreign Language programmes or a more extended cultural stay, the programme can be customised to suit your needs.

Customised Itinerary: Fully Tailored to cater to the specific interests and preferences of the group. Whether it's cultural excursions, adventure activities, or focused Blue Badge guided excursions, the itinerary is designed around the group's needs.

- Fully-tailored Programme
- Start with the base of full board and accommodation
- Customised itinerary
- Available year-round
- Can be multi-centre
- Any duration

| | DAY 1 | DAY 2 | DAY 3 | DAY 4 | DAY 5 | DAY 6 | DAY 7 |
|-----------|-----------------------|------------------------------|----------------------------|--|------------------------|---|-------------------------|
| MORNING | Travel | Full day excursion to London | Raft Building | Full day excursion to the city of Oxford | Giant Swing & Climbing | Zip Wire & Jacob's Ladder | Giant SUP |
| AFTERNOON | Arrival & settling in | | Challenge Course & Trapeze | | Abseiling & Aeroball | Excursion to the Royal Borough of Windsor | Archery & Sensory Trail |
| EVENING | Passport to the World | Cluedo | PGL Tournament | Archery Tag | Campfire | Ambush | Silent Disco |

Kids' Adventure Camp Immersion

The perfect opportunity for children from around the world to socialise with English-speaking children and to learn and improve their conversational English.

Our Kids' Adventure Camps provide challenges, excitement and fun - all day, every day. They are the ideal opportunity for students to make friends with English-speaking children in a fun and friendly environment.

- Integration with UK Kids' Camp guests
- Can be booked as an add-on to an EFL programme - opportunity to practice their learning
- Multi-Activity or Specialised Products
- Groups (travelling with tour leaders) or individuals (solo travelers)
- Only available during UK school holidays

| | DAY 1 | DAY 2 | DAY 3 | DAY 4 | DAY 5 | DAY 6 | DAY 7 |
|-----------|-----------------------|-------------------------|----------------------------|-------------------------------|-----------------------------|---------------------------|------------------------|
| MORNING | Arrival & settling in | Archery & Axe Throwing | Stand Up Paddle boarding | Jacobs Ladder & Sensory Trail | Abseiling & Problem Solving | Fencing & Aeroball | Giant SUP |
| AFTERNOON | | Zip Wire & Orienteering | Challenge Course & Trapeze | Raft Building | Climbing & Possum Gliders | Survivor & Rifle Shooting | Giant Swing & Climbing |
| EVENING | PGL Tournament | Cluedo | Passport to the World | Archery Tag | Balloon Splash | Campfire | Silent Disco |



SAMPLE MENU

Please see below our sample menu which is delivered at all our PGL centres. All menus are designed with **health and nutrition** in mind and based on a traditional British menu. All guests have **unlimited access to the salad bar and fruit** during meal times. *Please be aware that menus are a sample only and are subject to change.*

REFUEL

WITH OUR

DELICIOUS MENU

| | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY | SUNDAY |
|---|---|---|---|--|---|--|---|
| BREAKFAST | Baked Beans (ve) Hash Browns (ve) Fresh Mushrooms (ve) Bacon Vegetable Sausages (ve) | Baked Beans (ve) Hash Browns (ve) Fresh Mushrooms (ve) Sausages Vegetable Sausages (ve) | Baked Beans (ve) Hash Browns (ve) Fresh Mushrooms (ve) Bacon Vegetable Sausages (ve) | Baked Beans (ve) Hash Browns (ve) Fresh Mushrooms (ve) Sausages Vegetable Sausages (ve) | Baked Beans (ve) Hash Browns (ve) Fresh Mushrooms (ve) Bacon Vegetable Sausages (ve) | Baked Beans (ve) Hash Browns (ve) Fresh Mushrooms (ve) Sausages Vegetable Sausages (ve) | Baked Beans (ve) Hash Browns (ve) Fresh Mushrooms (ve) Sausages Vegetable Sausages (ve) |
| Available every day: Porridge with toppers*, a selection of cereals, assorted yoghurts (v) and toast & spreads | | | | | | | |
| LUNCH | Pepperoni Pizza Margherita Pizza (v) Plant-based Mushroom Pizza (ve) <small>Served with: Skinny Fries (ve)</small> | Cheese Burger Chicken and Cheese Burger Meatless Farm™ Plant Based Burger (ve) <small>Served with: Ziggy Fries (ve) Garden Peas (ve), Sliced Mild Cheddar (v)</small> | Homemade Beef Bolognese Homemade Bacon Carbonara Homemade Vegetable Ratatouille (ve) <small>Served with: Penne Pasta (ve), Garlic Bread (v) & Grated Hard Cheese (v)</small> | Battered Chicken Chunks Chicken & Tomato Fried Rice Vegetable Nuggets (ve) <small>Served with: Sweet Chilli Sauce (ve) Potato Puffs (ve), Garden Peas (ve), Sweetcorn (ve)</small> | Harry Ramsden™ Battered Fish Jumbo Pork Sausages Quorn™ Fishless Fingers (ve) <small>Served with: Skinny Fries (ve), Musty Pass (ve) Chip Shop Curry Sauce (ve)</small> | Jacket Potato (ve) <small>Served with your choice of: Grated Mild Cheddar (v), Baked Beans (ve) or Tuna Mayo</small> Homemade Beef Chilli Con Carne Homemade Chilli Non Carne (ve) <small>Served with: White Rice (ve)</small> | Roasted Chicken Breast Meatless Farm™ Plant-based Chicken Breast (ve) <small>Served with: Roast Potatoes (ve), Yorkshire Pudding (v), Fresh Broccoli (ve), Fresh Baton Carrots (ve), Gravy (ve)</small> |
| Nothing you fancy? Filled rolls - ham, tuna mayo, cheese (v) or chicken and homemade soup (ve) with petit pain available each day | | | | | | | |
| DINNER | Fish Fingers Turkey Meatballs in Tomato Sauce Vegetable Chow Mein (ve) <small>Sides: Penne Pasta (ve), Potato Puffs (ve), Sweetcorn (ve), Green Beans (ve)</small> | Chicken Katsu Curry Homemade Mac n Cheese (v) Vegetable Fingers (ve) <small>Sides: White Rice (ve), Garlic Roasted Baby Potatoes (ve), Fresh Broccoli (ve), Fresh Baton Carrots (ve)</small> | Chicken Tikka Masala Pork Sausage Roll Vegetable Korma (ve) <small>Sides: White Rice (ve), Potato Wedges (ve), Garden Peas (ve), Fresh Baton Carrots (ve)</small> | Breaded Garlic Chicken** Homemade Beef Lasagne Homemade Vegetable Lasagne (ve) <small>Sides: Garlic Bread (v), Garlic Roasted Baby Potatoes (ve), Fresh Broccoli (ve), Carrot & Swede Mash (ve)</small> | Hunters Chicken Turkey Hot Dogs Meatless Farm™ Plant Based Meatballs in Tomato Sauce (ve) <small>Sides: Penne Pasta (ve), Ziggy Fries (ve), Sweetcorn (ve), Green Cabbage (ve)</small> | Battered Chicken Chunks Homemade Mac n Cheese (v) Vegetable Chow Mein (ve) <small>Sides: Potato Puffs (ve), Sweet & Sour Sauce (ve), Fresh Broccoli (ve), Fresh Baton Carrots (ve)</small> | Homemade Beef Lasagne Pork Sausage Roll Vegetable Fingers (ve) <small>Sides: Potato Wedges (ve), Garlic Bread (v), Garden Peas (ve), Carrot & Swede Mash (ve)</small> |
| Nothing you fancy? Penne pasta (ve) with tomato sauce (ve) and grated hard cheese (v) available each day | | | | | | | |

We aim to make our food enjoyable for as many people as possible, so we have a great range of vegetarian (v), vegan (ve) and dietary-specific dishes.

We aim to make our food enjoyable for as many people as possible, so we have a great range of vegetarian (v), vegan\vegetarian (ve) and dietary-specific dishes. Calorie values referenced are based on an adults portion - Adults need around 2000 kcal a day.

Available daily

Unlimited salad bar:
A combination of plain salad items, alongside a wide variety of composite vegan, vegetarian and meat salads are available at lunch and dinner.

Fresh fruit:
A variety of fresh fruit is available at all meals.

Allergy information

If you or a member of your group has a food allergy, please let us know pre-arrival.

ASK ABOUT ALLERGENS
WE ARE HAPPY TO HELP

Please speak to the Catering Management Team in Centre, where more information is needed prior to choosing your meal.

Not all ingredients are included in the menu descriptions, please ask. Ingredients can occasionally be substituted or changed at short notice - always review the allergy information available from the Catering Management Team each service, where detailed information on the fourteen legal allergens is available on the allergen matrix, and in part, the allergen board.

We use a wide range of ingredients within the dishes we prepare and as such, we cannot guarantee the total absence of allergens. Where known in advance, we can prepare a plated meal, taking all reasonable steps to reduce the likelihood of cross contact.

About our food

All our whole eggs are Free Range.

All our products are free from Genetically Modified Ingredients.

All our products do not list tree nuts or peanuts as intentional ingredients.

All our fish, fish products and seafood are MSC certified, with the exception of canned tuna, which is from a sustainable source and dolphin safe.

Although every care has been taken, some small bones may remain in our fish, sausage, turkey and chicken dishes & salads, some shell pieces may remain in our eggs, and some olive stones may remain in our salads.

Where applicable, our ham is reformatted from selected cuts of pork with added water.

** Small children can choke on seeds.

** Chopped and shaped chicken.



Please ensure that all items are named.

CLOTHING

Clothes are likely to suffer wear and tear and also get dirty and/or wet therefore you should bring several changes of old clothes for doing activities.

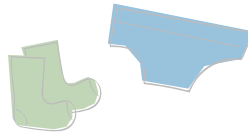
- Tops & jackets**
 - T-shirts
 - Long sleeved shirt/T-shirts
 - Waterproof jacket
 - Fleece/jumpers
- Your arms will need to be covered to do some activities.*



- Trousers or leggings**
but not jeans as they get heavy and cold when wet



- Underwear & socks**
1 or 2 sets of clothes for the evening
- Your socks will need to cover your ankles to do some activities.*



- Suitable **nightwear**

Please note: Bedding (a duvet and pillow) are provided for all international guests.

TRAVELLING IN THE...

...SUMMER?

- Shorts
- Baseball cap/sun hat
- Sunscreen

...WINTER?

- Warm coat
- Hat and gloves
- Torch

Lost property

We recommend you write a list of what you pack to check before you come home. If you do leave anything behind, please contact your group leader who will contact PGL. Postage will be charged for returning lost items.

FOOTWEAR

- 2 pairs of trainers**
 - 1 for activities
 - 1 old pair for watersports
- 1 pair of dry shoes**
for evening activities



OTHER ITEMS

- 2 towels**
 - 1 for showering
 - 1 old one for activities

- Reusable **drinks bottle**



- Small **rucksack/bag**

- Labelled **bin bag**
for wet and dirty clothing

- Washbag** including soap, shampoo, toothbrush and toothpaste (please do not bring Aerosols)

- Hair ties** for long hair

PLEASE DO NOT BRING

- ✗ **Electrical devices**
- ✗ **Computer games**
- ✗ **Jewellery/valuables**
- ✗ **Food items that contain nuts**
- ✗ **Aerosols**

If you bring your **mobile phone**, please note, it is not covered by our insurance.





Key

- | | | |
|------------------|------------------|--------------------------|
| Abseiling | Fencing | Sensory Trail |
| Aeroball | Giant Swing | Stand-up Paddle Boarding |
| Archery | Jacob's Ladder | Survivor |
| Axe Throwing | Low Ropes Course | Trapeze |
| Buggy Building | Problem Solving | Tunnel Trail |
| Challenge Course | Raft Building | Zip Wire |
| Climbing | Rifle Shooting | |

Accommodation

- A** Punchbowl
- B** Whitmore Vale
- C** Golden Valley
- D** Waggoners Wells
- E** Frensham Ponds
- F** Hankley Common
- G** Wisley

- Toilets
- Dining Room
- Classroom
- Bar
- Leader's Lounge